

Secure LinkSM

neeve 

Product
Data Sheet

The Secure Link provides a robust solution for OT cybersecurity and zero-trust remote access. It leverages the same cloud-management tools as our Secure Edge products, shares all the same benefits of simplified centralized user and network management. This is an affordable solution for customers that need OT security, but don't need to deploy edge applications or to support a large scale installation with multiple networks and hundreds of endpoints.

The Secure Link is suitable for use cases such as:

- Securing and remotely managing single building system or equipment.
- Providing remote access to sites during commissioning and construction.
- Securely streaming data from a BMS or other OT system to the cloud for insights and automation

One Secure Link appliance is sufficient for a building, but is limited in the endpoints (devices or applications) for remote access and security.

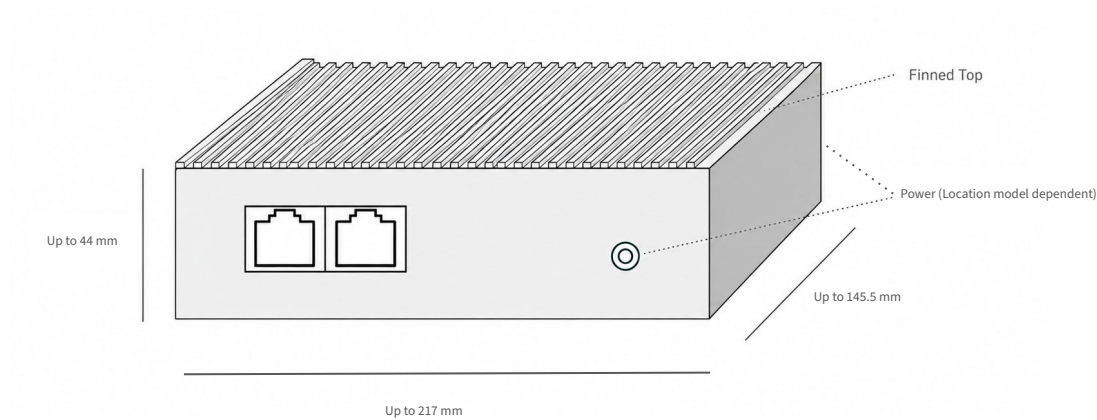


Hardware Specifications

The appliance is provided as a managed service on a subscription basis. Neeve offers a variety of certified hardware platforms for the Secure Link solution. The below specifications are inclusive of all varieties.

Devices may support additional functionality and ports.

DIMENSIONS & PORTS



INCLUDED WITH HARDWARE

- (2) RJ45 Ethernet cables 3ft
- (1) Power supply
- (1) Power cord for North America & Taiwan 6ft

Neeve Secure Link

A simple, hardened solution for security, vendor-agnostic remote access and data extraction. Core use cases are:

- Cybersecurity for OT systems and devices
- Secure remote access to building systems for commissioning and maintenance
- Secure extraction of building data to cloud for AI and insights

	SECURE LINK	
	LINK 5	LINK 15
Zero Trust Cybersecurity & Network		
Security Policies	✓	✓
LANs Supported	2	2
Secure Tunnels *	2	2
Active Threat Intelligence	✗	✗
Cellular LTE Capable	✗	✗
Secure Remote Access		
Cloud Management	✓	✓
Supported Endpoint Connections **	5	15
Number of Unique Global Users	Unlimited	Unlimited
Simultaneous Web Users per Site	3	5
Neeve Agent Monthly Active Users (MAU) per Site	2	5
Secure Edge Compute		
Neeve Core Services ***	✓	✓
Services Marketplace ****	✗	✗
Optional Licenses Available		
Neeve Agent - Additional Users	✓	✓
Universal Cloud Gateway	✓	✓
High Availability	✗	✗
Multi-NIC	✗	✗

* 1 secure tunnel is used for Remote Access

** An Endpoint is a unique combination of device (IP address) and port for remote access (e.g. remote access to the BMS web UI on port 80 is 1 endpoint)

*** These include LAN DHCP, NTP client & Network Troubleshooting and secure tunnels

**** Combined Services cannot exceed 75% of Node CPU, Memory or Storage. Note, some Services scale up resource footprint relative to amount of data they handle.

Specifications

There are multiple hardware variants. The below information is inclusive of all.

GENERAL

Dimensions (W x D x H)	Up to 217 x 145.5 x 44 mm
Weight (Net)	Up to 2.7 lb
Power Requirement	12V DC or 24V DC - Model Dependent - See Individual Hardware spec sheet
Power Consumption	Up to 60W
Operating Temperature	0 ~ 40 °C (32 ~ 140 °F) with 0.7m/s airflow @ up to 90% RH
Storage Temperature	-40 ~ 85 °C / -40 ~ 185 °F

SYSTEM HARDWARE & INTERFACES

Hardware Security	TPM2.0
LAN Ports	At least 2 x RJ45, 10/100/1000 Mbps 1000BASE-T Fast Ethernet
USB Ports	At least 2 x USB 2.0 (use for external storage disabled for security)
Display Output	1 x HDMI (1920 x 1080 @60Hz)
CPU	4 Cores
Memory	At least 4GB
Storage	At least 32GB
Certifications	CE, FCC, RoHS

Virtual Requirements*

CPU	2 vCPUs
Memory	4GB
Storage	10GB
Data Center Cloud Providers	AWS, Microsoft Azure, Google Cloud
Hypervisors	HyperV, OpenStack, VMware

* Compute Specs can be scaled based on demand.

1 Public IP with Port 443 open for outbound required.

Secure Link Product SKUs

	Description	SKU
Secure Link 5	Hardware and software as a service. Available in 1 or 3 year term	SE-LINK-5
Secure Link 5 Virtual	Software as a service-only.	SE-VIRTUAL-LINK-5
Secure Link 15	Hardware and software as a service. Available in 1 or 3 year term	SE-LINK-15
Secure Link 15 Virtual	Software as a service-only.	SE-VIRTUAL-LINK-15

Optional Product SKUs

The core functionality of Neeve's Secure Portfolio can be extended with a host of services and add-on products.

	Description	SKU
Pre-configuration	For customers with high-volume of bespoke site configuration such as static WAN, devices can be pre-configured in the factory prior to shipping.	SERVICES-PROSERVICES-PRECONFIG
Neeve Agent Additional End Users License	License to enable end users to use a desktop or mobile agent to securely connect native applications to devices in a building. 10-pack license	SE-REMOTEACCESS-ENDUSER-ADDITIONALUSERS-10

FAQ

Where can I find your Service Level Agreement?

<https://neeeve.ai/sla/>

See docs.neeeve.ai for additional information.